FLEMINGTON-RARITAN REGIONAL SCHOOLS

JOB DESCRIPTION

TITLE: COMPUTER TECHNICIAN – APPRENTICE (Tier 1)

QUALIFICATIONS:

- Knowledge of Windows OS, Mac OS, and Google Apps for Education or other cloud based systems
- Some experience troubleshooting technology related problems
- Preferred BA/BS or Associate's degree in a related field and/or appropriate certifications or in the process of completing any of these requirements
- Indication of deductive reasoning skills
- Ability to follow directions with potential for greater autonomy
- Cultivates a positive relationship with fellow workers, teachers, and administrators and recognizes importance of client satisfaction.
- Evidence of good interpersonal skills

REPORTS TO: Supervisor of Technology

JOB GOAL: Support district technology devices and infrastructure by ensuring prompt repairs, maintenance, and upgrades.

PRIMARY PERFORMANCE RESPONSIBILITIES:

- 1. Operate a personal computer using software diagnostics or hardware procedures to determine basic capabilities, hardware components, capacity, operating system environment (Windows and Mac OS.)
- 2. Configure Windows and Mac OS laptops and desktops and Chromebooks.
- 3. Install, setup, and troubleshoot all Windows and Mac OS devices and Chromebooks.
- 4. Diagnose, add, and repair computer, and peripheral hardware, and operating system failures.
- 5. Deploy and troubleshoot network printers.
- 6. Deploy wireless access points.
- 7. Perform any other such duties as the Supervisor of Technology may deem necessary in order to effectively coordinate the program.

TERMS OF EMPLOYMENT: Salary for a twelve-month work year to be determined by the Board.

EVALUATION: Performance of this job will be evaluated annually by the Supervisor of Technology in accordance with the Board's policy on evaluation.

APPROVED BY: Board of Education

INTRODUCED: <u>2/26/18</u> Approved: <u>2/26/18</u>